



**HANOVER COUNTY  
COMMUNITY SERVICES  
BOARD -  
Community Engagement  
Committee**

**COMMUNITY SERVICES  
BOARD**  
Mary Butler Eggleston - Chair  
Citizen  
Ryan M. Hudson  
Board of Supervisors

**MINUTES**

January 5, 2026  
5:00 PM

**Members Present:**

Amanda Bishop, Tawna Hampton

**Staff Members Present:**

Ivy Sager, Bret Schardein

**Additional Attendees:**

Carol McDaid

**Presenters:**

None

**Location:**

Hanover Community Services Board – Atlee Commons Meeting Room, 9734 Atlee Commons Drive, Ashland

**Call to Order**

Amanda Bishop, Chair, called the meeting to order at 5:02 PM. Nathan Globig was not able to attend.

**Consideration of Amendments to the Agenda**

There were no amendments to the agenda.

**Approval of Minutes** –The minutes from the November 4, 2025, meeting were approved as presented.

**Citizens' Time**

None

**Presentations and Agenda Items**

A. Follow-up Items from November Meeting

Ms. Bishop asked committee members about what they found in researching how other CSBs in Virginia promote their programs and services. Ms. McDaid noted that she had phone call with a Region 10 CSB board member who shared information about a billboard they place in a well-traveled part of their catchment area. She understood that Region 10 CSB received a donation for the billboard but was not sure what information was included on it. She also shared information about an open house that CSB held for other community providers to learn more about the CSB and what it offered. Ms. Bishop reviewed some CSB websites she had visited, acknowledging the difference between those that were internal to local government and those that were not. She also commented on the videos that some other CSBs have on their websites and indicated she thought that was an effective way to communicate information.

The discussion then shifted to the question of who in our community really knows about the CSB and how challenging it can be to find the information needed. Ms. Bishop specifically addressed the early intervention services (Part B and Part C). Considering that Part C services are provided by the Schools in Hanover and not the CSB (as they are in other localities), she expressed concern that families who move into Hanover may not be able to access the resources. It was agreed that staff would work to add information on the CSB webpages regarding the availability of those services through HCPS and provide necessary links. Staff would also ask HCPS to add links to appropriate webpages on their side, linking them back to the CSB.

Committee members had an extensive discussion about transition services and strategies to ensure families are aware of services available to them when their student transitions from school-based services. Committee members discussed the myriad of disconnects and opportunities to fill some of those gaps. Ms. Sager addressed a number of ways that DD staff are involved in this and indicated that she would ask staff on that division to put together additional information/details. Ms. Sager will share this with the committee when it is completed. Ms. Hampton asked also about how those that are homeschooled get this information; a question that was considered and discussed by those in attendance.

Regarding the Neighborhood ambassador program idea, Ms. McDaid noted that her community recently held a holiday party and she now has names for a possible connection later this year. Committee members had further discussion on HOA involvements and experiences.

**B. Committee Goals for 2026**

In the interest of time, the Committee agreed to revisit this discussion at their next meeting. They will also consider conducting a community survey about the CSB.

**C. Open Discussion and Next Steps**

There was no further discussion.

**Other Items**

The Committee discussed and agreed to a date and time for its next meeting.

**Announcements**

None

**Adjournment**

The Committee adjourned at 6:04 PM. The next committee meeting is scheduled for March 9, 2026, at 5:00 PM.