

Placer County System of Care Network & Organizational Provider Relations Meeting

Location: TEAMS Meeting

Meeting ID: 223 907 205 876, Passcode: ENr4KN

MH PROVIDER RELATIONS MEETING MINUTES Friday, January 9, 2026, 9:00-10:00am

Meeting Facilitator:

Danielle Gold, QA Program Supervisor

Attendees:

Children's Receiving Home/Sprouts – Erin Wood

Compassion Pathway – Rachel Breedlove

Cornerstone/Y3C – Wendi Counta, Michele Kellogg, Lorena Romo

EA Family Services – Kellon Thompson

KidsFirst – Sara Busse

Koinonia – Jessica Miller

Partnership – Eric Rushing

Placer County – Kim Aberle, Dan Apgar, Serena Bennett, Curtis Budge, Nate Cozington, Amy Ellis, Kimberly King, Leslie Medina, Samuel Northam, Rohnie Saunders, Julia Soto, Susan Stephens, Stephen Wassather, Terry Williams

Psynergy – Miranda Balbi, Florentina Mendoza

Sierra Mental Wellness Group – Sayuri Gill

Stanford Sierra Youth and Families – Tonya Bauhofer

Turning Point – Kevin Knight, Daysi Lawton, Kevin Schleiger, Heather Vance

Victor Community Support Services – Jasleen Tomm

Wayfinder Family Services – Tanya Fontenot, Julie Tyson, Tony Weaver

Introduction/Updates

1. Provider Updates and Announcements

a. Daysi Lawton, Program Director, Turning Point Coloma Center

- Hired new Interim Clinical Director, Andrew Williamson.

b. Michele Kellogg, Project Director, Cornerstone

- Introduced Wendi Counta, Program Director, and Lorena Romo, Clinical Director, who are attending this provider meeting for the first time.

c. Tanya Fontenot, Associate VP of Clinical Services, Wayfinder

- Hired new Clinical Program Manager, Rekha Khuon, and also a new child family specialist.

Announcements/Discussion Items:

1. MHP and ODS Member Handbook

- Updated handbook will be posted to our website by 2/2/2026.
- Notification letters of updated handbook have been mailed to all members.
- Reminder that handbooks must be offered to members at access points of care.

2. EQRO

- Placer received notification of our annual EQRO review and requested deliverables were submitted this week.
- Placer QM, IT, and Fiscal will meet with HSAG, a third-party vendor assisting with EQRO, in March 2026.
- Focus will be on data integrity and safeguards for interoperability.
- Work groups with providers will no longer take place.

3. Timeliness Access/Network Adequacy

- In the last State review, Placer did not fare well with timeliness access.
- Increased emphasis on timely access, getting our clients seen quickly according to standards or ahead of standards to improve those areas.
- Senior analyst, Serena Bennett, is leading the timeliness workgroup and will be reaching out to providers for collaboration, training, and data collection.
- QM Bulletin on [Timeliness Standards](#) are posted on our website.

Service Type	Standard
Outpatient Non-Urgent non-Psychiatric SMHS	Offered an appointment within 10 business days of request for services.
Psychiatric Services	Offered an appointment within 15 business days of request of services.
All SMHS Urgent Appointments	Urgent:** 48 hours without prior authorization 96 hours with prior authorization
Non-urgent Follow-up Appointments	Offered a follow-up appointment with a non-physician within 10 business days of the prior appointment.

4. BH Certification/BH Connect

- State is focusing more on accountability and outcomes from county behavioral health plans and is putting sanctions on counties that do not meet their standards.
- Placer is working on improving and meeting minimum standards from our QI Workplan.
 - Serena’s timeliness workgroup is an effort to improve measures.
 - Another effort to improve timeliness is moving towards a new behavioral health accreditation that DHCS is offering as an incentive program. Julia Soto, QM Manager, is studying this accreditation and its process.

Training Calendar: Must Register for PlacerLearns

1. BHIN-019 Transgender Inclusive (TGI) Training
 - Contract with Trans Family Support Services for TGI training has been executed, and PlacerLearns will push out the training to Placer staff on 1/20/2026.
 - Providers who have already done TGI training with their host county can email proof of training to QA Supervisor, Nate Cozington, ncozingt@placer.ca.gov.
2. ANNOUNCING – Placer 2-Day Headliner Training on Strengths Model Case Management, an evidence-based practice.
 - Facilitated by Dr. Rick Goscha.
 - February 4-5, 2026
 - 12 CEUs will be available!
 - Registration is open through Placer Learns.

Next Provider Relations (Friday) Meetings: April 3, 2026, 8:30-9:30am

Strengths Model Case Management



Training Description

In this two-day, in-person workshop, participants will learn how to use the tools, methods, and interventions of Strengths Model Case Management to increase their effectiveness in engaging and aligning with people in their recovery journey.

Learning Objectives

Participants will be able to:

- Identify at least two grounding strategies to use when engaging with clients to support development of the working alliance.
- Apply the Strengths Assessment tool to document at least one client strength in a clear, usable format.
- Formulate at least one client-centered goal based on information gathered from a Strengths Assessment.
- Distinguish between a client-stated goal and the underlying outcomes or values the client seeks from that goal.
- Identify at least three of the six steps in the Strengths Model Group Supervision case presentation process.

Continuing Education

This course meets the qualifications for 12 hours of continuing education credit for MFTs, LPCCs, LEPs and/or LCSWs as required by the California Board of Behavioral Sciences. Placer County Systems of Care (SOC) CAMFT-approved Continuing Education Provider #041035. SOC maintains responsibility for this course and its content.



About the Instructor

Dr. Goscha is CEO and Founder of Strengths Model Inc. Dr. Rick Goscha is CEO and Founder of Strengths Model Inc. He is co-developer of Strengths Model Case Management, along with Dr. Chares Rapp. Dr. Goscha is a nationally and internationally known author and presenter on recovery-oriented case management approaches. He is co-author of the book *The Strengths Model: A Recovery-Oriented Approach to Mental Health Services*, now in its third edition. Dr. Goscha has worked in the behavioral health field for over 35 years in a range of roles including street outreach, case management, supervisor, program director, center director, and executive leadership.

Training Dates and Time

February 4 & 5, 2026
9:00am-4:00pm

Location: Rocklin Event Center
2650 Sunset Blvd. Rocklin CA 95677

Registration is available in Placer Learns

- Placer County Employees access Placer Learns through the [Learning Zone](#) on their [MyPlacer](#).
- External Users (non-county employees) access Placer Learns through this [External User Login](#)

Or email: PlacerLearns-SOCadmin@placer.ca.gov

For accessibility requests (e.g. ADA access), special needs, questions and/or to provide feedback, please contact Placer County designee, SOC Placer Learns Administrator at: PlacerLearns-SOCadmin@placer.ca.gov



Fee:

This training is **free and open to the public**. Registration is available in [Placer Learns](#).

- Placer County Employees access Placer Learns through the [Learning Zone](#) on their [MyPlacer](#).
- External Users (non-county employees) access Placer Learns through this [External User Login](#)

If you do not have a Placer Learns account, please contact a Placer Learns Department Administrator at Placer-Learns-soctraining@placer.ca.gov to request an account and one will be created for you.

Cancellation Policy:

Due to this training being offered at no cost and most of our trainings often taking a waitlist, we ask that you to withdraw from this training via your Placer Learns account if you are not going to attend. If you require any assistance, please contact a Placer Learns Department Administrator at PlacerLearns-SOCadmin@placer.ca.gov.

Target Audience:

This training is intended for adult and youth case managers, case management supervisors, and is also applicable to clinicians, substance use counselors, and peer support workers.

Schedule:

This is an In Person Training. This training consists of Two (2) 6-hour training sessions. There will be two(2) 15-minute breaks, as well as one(1) hour long lunch break for each day.

Course Certificates and CEUs

Attendance for this training will be closely monitored by an administrator. Participants are required to attend and participate for the duration of the remote training for credit. Attendees who complete the training attendance requirements will be able to view and print their Completion/CEU Certificate from the Transcripts tab in Placer Learns within two weeks of the training date. Please note the number of course credits does not include the time allotted for registration and breaks. **Attendees not present and accounted for will not be given credit. Partial credit is not offered.**

Feedback:

A training evaluation and demographic survey will be available electronically. Attendees are encouraged to review the training's learning objectives and goals to provide feedback upon completion of the course. Additional feedback or grievances may be forwarded to the Workforce Education and Training Coordinator at (530)-889-7697