

**COMMISSION ON HEALING SOLUTIONS  
FOR HOMELESSNESS  
MEETING MINUTES  
Remote via WebEx & Kalana O Maui – Dept of Finance Conference Room  
JANUARY 23, 2025**

**PRESENT:** Zhantell Lindo, Interim Chair (Remote)  
Rochelle Kim Tempo, Interim Vice Chair (In-Person)  
Dylan Andrion (Remote)  
Lisa-Ann Kahaleauki (Remote)  
Jewelyn Kahele (In-Person)  
Leonani Pahukoa-Meyer (Remote)

**STAFF:** Lori Tshako, Director of DHC (In-Person)  
Vanessa Joy Domingo, Commission Secretary, DHC (In-Person)  
Christopher Kish, Homeless Program Coordinator, DHC (Remote)  
Jean Okudara, Homeless Program Specialist, DHC (Remote)  
Kristina Toshikiyo, Deputy Corporation Counsel (Remote)

**I. CALL MEETING TO ORDER**

The meeting was called to order by Chair Lindo at 1:30 p.m.

**II. ROLL CALL**

A. Welcome Newly Assigned Deputy Corporation Counsel – Kristina Toshikiyo

There was no public testimony on this item.

**Chair Lindo** welcomed Deputy Corporation Counsel Kristina Toshikiyo who replaced former Deputy Corporation Counsel Selina Pannell.

**III. PUBLIC TESTIMONY**

**In-Person Testimony:**

**Terry Klein on item X:** Ms. Klein introduced herself as a 75-year-old homeless individual living in a van. She pays \$400/month to park her van in someone's yard overnight to be safe. She feels that she has been watching the community struggle and wanted to offer the following suggestions:

- A small area to allow homeless individuals to take shelter (ie: Kahului Boat Harbor)
- Trash removal
- Provide access to electricity for individuals to charge their phones.
- Provide a method of keeping food stored (including perishables).

Ms.Klein wanted to note that there was a safe parking program at the Cameron Center that she was the very person to sign up for – however, the program was cancelled. Since then, she has found ways to work around her situation. She considers herself lucky to be fit enough to keep up with her current living situation. After speaking with Laura McClellan (another

testifier), she realized there may be a way that her experience could be relevant to the Commission.

**Commissioner Lindo** asked Ms. Klein to confirm details about her parking arrangement.

**Ms. Klein** responded that she pays \$400/month to park her van to sleep. Her trash can be disposed of on the landowner's property, and she has access to water that she uses for washing her dishes. She now can make a cup of coffee in the morning; however, other amenities are not provided

She shared that safety is a large concern for her as a female and living in a van. She feels that fencing and security lights are key to making her feel safe in a safe parking area.

**Commissioner Lindo** asked Ms. Klein about her living experience on Maui.

**Ms. Klein** shared that initially, her plans were to move into senior housing – which she signed up for approximately 3-4 years ago. Previously, she lived in Lahaina for some time and then moved to New Mexico. Due to health concerns, she moved back to Maui in March 2022 under the impression that she could immediately move into senior housing and did not realize that there was a waitlist process. She also found that people from other states could apply without having to be in-state and noted that she would have done the same if she were aware. However, she does feel that local applicants should be prioritized.

**Chair Lindo** welcomed Ms. Klein to write a letter to the Commission to detail her ideas and wanted to continue to welcome her to attend the Commissions meetings to allow her to voice her concerns. She hopes that the Commission can work together and be productive to bring realistic ideas to fruition to help the homeless community of Maui.

#### **IV. APPROVAL OF MINUTES – FEBRUARY 22, 2024 & NOVEMBER 21, 2024**

There was no public testimony on this item.

Commissioner Andrion made a motion to approve the minutes listed and Vice Chair Tempo seconded the motion. There was no discussion. The Commission voted unanimously to approve the minutes.

#### **V. CORP COUNSEL TRAINING (Resource: K. Toshikiyo, Deputy Corporation Counsel)**

Training was provided for the following topics by Deputy Corporation Counsel, Kristina Toshikiyo.

- A. Sunshine Law
- B. Commission Roles, Responsibilities, & Rules
- C. Meeting Procedures & Conduct

After the training, Deputy Toshikiyo offered to answer any further questions the Commissioners may have via email.

**In-Person Testimony:**

**Laura McClellan on Item V:**

Ms. McClellan wanted to express her agreement with the Commission's desire to coordinate with relevant parties since homelessness on Maui is a complex problem and requires coordination within the County.

**Chair Lindo** thanked Ms. McClellan for her testimony. There were no questions asked.

**VI. CORRESPONDENCE**

**A. 2025 Attendance Policy**

There was no public testimony on this item.

**Staff Secretary Vanessa** reviewed the attendance policy with the Commissioners and informed them that she will be collecting their completed forms to keep with their records.

**B. PAF 24-098 – SUBJECT: Membership of Commission on Healing Solutions for Homelessness**

There was no public testimony on this item.

**Staff Secretary Vanessa** informed the Commission of correspondence from the Maui County Council requesting to confirm the membership of former Commission members Vince Razo & Eyeke Brath Hurdman. Their resignation letters were located and sent to the Council by the department.

**Chair Lindo** requested the number of vacancies on the Commission and their designated seats.

**Staff Secretary Vanessa informed** her that there were (5) vacancies on the commission, but she did not have on hand information on what designated seats were vacant.

**Commissioner Andrion** suggested that once the designations of the vacancies were confirmed that it should also be reflected on the Commission's website. Currently, the website reflects (1) vacancy listed and felt that it could be misleading.

**Staff Secretary Vanessa** agreed and said she would investigate how those changes can be made on the website. She previously made requests with IT to apply changes and add on links of previous meetings but found that the request has not been resolved.

**VII. OLD BUSINESS**

- A. Recommendation from the Commission’s Temporary Investigative Group – “Engaging with Maui’s Faith-based Community on strategies to provide effective solutions and initiatives that help combat homelessness and assist with the unsheltered in Maui County.”

There was no public testimony.

*Note: The Chair deferred this item with no objections from the rest of the Commission as it was anticipated that quorum would be lost at approximately 2:45 p.m. For ease of viewing minutes, the original agenda has been retained.*

## VIII. NEW BUSINESS

- A. Invitation from Councilmember Shane Sinenci for CHSH to be included on the agenda for a future WASSP (Water Authority, Social Services, and Parks) Committee meeting

There was no public testimony.

*Note: The Chair deferred this item with no objections from the rest of the Commission as it was anticipated that quorum would be lost at approximately 2:45 p.m. For ease of viewing minutes, the original agenda has been retained.*

## IX. DHC UPDATE

- A. Eco-Northwest Consultation

There was no public testimony on this item.

**Director Tsuhako** presented the following updates to the commission:

- The department received the final report from Eco-Northwest for a strategic plan to address homelessness on December 20, 2024.
- The report was reviewed and transmitted to the Mayor and the Managing Director for their review.

**Commissioner Andrion** asked Director Tsuhako for the estimated time of when the Mayor’s Managing Director’s initial review will be completed and when the Commission can expect the transmission of the report.

**Director Tsuhako** anticipates the completion of their review to be some time in the beginning of February as she is scheduled to have a meeting with them to discuss the report and review items that the department identified as important for consideration.

**Commissioner Andrion** thanked Director Tsuhako for the information and expressed hopes that the Commission would be able to review the report before the next February meeting.

**Chair Lindo** asked Director Tsuhako if there were any plans for Eco Northwest to conduct a presentation to share their findings to the community.

**Director Tsuhako** said that she is unsure – however Eco Northwest would be prepared to appear before the County Council to answer questions specifically about their recommendations. She also noted that although the report contained general ideas to

address homelessness, they did not provide an analysis of how their recommendations could be carried out and the operational costs it would entail. The Department has worked with the budget office to look at how some of those suggestions could be incorporated if the Council were to agree with those recommendations.

**Chair Lindo** thanked Director Tsuhako for the information and encouraged the Commissions to read the Eco Northwest report thoroughly once it is received.

**Chair Lindo** asked Director Tsuhako if she had new information to share regarding Bill 111.

**Director Tsuhako** suggested that Bill 111 be placed as an agenda item so that they can discuss the proposed changes and input from the administration and the community.

**Chair Lindo** agreed and expressed that it could be an opportunity to invite the writer of the Bill to the meeting and collect community input.

## **X. COMMUNITY CONCERNS**

Hear testimony from the community on concerns and input regarding the commission and its role and objectives as it pertains to [Maui County Code, Title 2, Chapter 2.31](#) and [Chapter 07-801-Rules of Practice and Procedure for the Commission on Healing Solutions for Homelessness](#)

### **In Person Testimony on Item X:**

*Note: Ms. Terry Klein previously testified for Item X at the beginning of the meeting under Item III.*

**Ms. Laura McClellan**, a Haiku community member, wanted to express that she resurrected her concerns that she presented to the Commission regarding homelessness last year and found that they were still relevant today. She hopes that the commission can make recommendations to the Council and conduct more of their meetings.

As a volunteer for Maui Rescue Mission, she has noticed an increase in unhoused people and the use of their services. She shared the following stories:

- A female friend with a 12-year-old son has struggled to find a safe place to park since they live in their vehicle. She used to park in a school parking lot after hours until she was informed by a police officer that she could no longer park there. When asked, the officer could not provide another location for her to park.
- A homeless friend of hers that she thought to be mentally stable attempted to end his life using drugs and was placed in the hospital for a week. Her concerns are that loneliness is affecting the homeless community and their mental health.

**Ms. McClellan** extended an invitation the Commissioners to join Maui Rescue Mission while they do outreach to meet some of the unhoused people of the community and listen to their concerns. She hopes the Commission takes homelessness seriously and starts to make recommendations to the Council.

**Chair Lindo** thanked Ms. McClellan for her testimony and wanted her to know that she understands her frustrations and wants to make her aware that the Commission appreciates what she does for the community and encouraged that the Commissioners on Maui attend the Maui Rescue Mission outreach if they are able.

**XI. NEXT MEETING DATE & AGENDA SETTING – FEBRUARY 27, 2025**

There was no public testimony on this item. No discussion was made.

**XII. ADJOURNMENT**

Chair Lindo adjourned the meeting at 2:50 p.m.

Link to recording:

<https://mauicounty.webex.com/mauicounty/ldr.php?RCID=a4346fe94252dc887af3a8e1ba0d793c>

Password: Chsh2025!