

MINUTES

EMERGENCY TELEPHONE SYSTEM BOARD
OF ROCK ISLAND COUNTY, ILLINOIS

Tuesday, February 3, 2026, 10:00 a.m.
Rock Island Police Department
Community Room
1212 5th Ave
Rock Island, Illinois

BOARD MEMBERS PRESENT: Beswick, Gault, Karzin, McCloud, McMaster, Meyers, Ramsey, Seiver

BOARD MEMBERS ABSENT:

OTHERS PRESENT: Derek Radosevich, Milan Police Department; Chris Johnson, QComm; Chelsea Noe, Rock Island Arsenal; Kirk Pattison, RICOMM; Jason Kratt, East Moline Police Department; Paul Andorf, Medic EMS; Jim Uskavitch; Tom Long, Motorola Solutions, Inc; Nick Border, UnityPoint Health Trinity; Clint Whitney, Amber Dennis, Coal Valley Police Department; Curt Champion; Wayne Mooney, Norm Goetz, Christine Cary, Bi-State Regional Commission

1. Approval of the January 6, 2026 Minutes. Beswick moved that the minutes of the January meeting be approved as presented. Meyers seconded, and the motion was approved.
2. Financial Reports. Cary distributed the February Accounts Payable totaling \$509,016.88 and noted that the CentralSquare annual contract was included in this month's payables. Ramsey moved that the February accounts payable be approved for payment. Beswick seconded, and the motion was approved unanimously by roll call vote. The following financial report was presented:

POOL Balance:	\$	522,000.00
Checkbook Balance:	\$	167,751.53
PFM LT Investments:	\$	3,704,000.00
TOTAL Monies:	\$	4,393,751.53
Jan. Surcharge:	\$	145,042.46

- a. Budget. Cary reported that as of January 31, 47.9% of the FY26 budget has been expended. Overall expenditures remain below anticipated spending levels for this point in the fiscal year, primarily due to the timing of annual subscription renewals. The largest subscription included in this month's accounts payable will bring expenditures more closely in line with budget projections. At this time, no expense categories are trending toward over-expenditure, and no budget amendments are anticipated through year-end. Gault moved to accept the budget as presented. McCloud second, and the motion was approved unanimously by roll call vote.
- b. Investments. Cary reported that Treasurer Camlin invested \$750,000.00 of ETSB funds in a 12-month CD with Black Hawk Bank and Trust at a rate of 3.75%. The Illinois Trust Pool is currently yielding 3.7% on a variable basis, while the Black Hawk Pool is yielding 3.18% and is expected to decline over the next five months. Beswick moved for approval of the 12-month CD. Gault seconded, and the motion was approved unanimously by roll call vote.
- c. Resolution Authorizing the Establishment of an Account at Black Hawk Bank and Trust for ETSB Receipts and Designating Authorized Signatories. Cary stated that the Board packet includes a resolution authorizing the establishment of an ETSB bank account at Black Hawk Bank and Trust and designating authorized signatories. She explained that the Illinois State Police now requires all Emergency Telephone System Boards to obtain a separate FEIN and establish independent bank accounts, SAM.gov, and GATA registrations separate from their respective counties. Seiver noted that Rock Island County ETSB is in a better position than most because it does not have employees. He further stated that authorized signatories will remain unchanged, and that the Rock Island County

Treasurer's office will continue to handle ETSB banking functions. McCloud moved to authorize the creation of the account and approve the resolution. Meyers seconded, and the motion was approved unanimously by roll call vote.

- d. Conferences. Cary reported that the 2026 National NENA Conference will be held June 27–July 2 in Columbus, Ohio. She also noted that the APCO Conference is scheduled for August 2–5 in San Antonio, Texas, with Mooney planning to attend, and that the IPSA Conference will be held October 19–22 in Springfield, Illinois, with Cary, Schipper, Mooney, and Goetz planning to attend. Cary asked that any Board members interested in attending notify her within the next two weeks.

3. PSAP Reports.

- a. County – Meyers reported that they are status quo.
- b. Rock Island – Pattison reported that they are down one following the retirement of Melissa Evans. They have one in training and is expected to be working independently in March, and that a job offer has been extended to a new hire who is expected to begin on February 16.
- c. QComm – Johnson reported 19 Telecommunicators, including one who is expected to be working independently next month and a new hire who started today. He also stated that background has been initiated for three additional candidates.
- d. Arsenal – Noe reported that they currently have six fully-trained telecommunicators in addition to herself. A candidate has been selected as a new hire who has extensive experience and is in the initial paperwork phase, and an additional candidate was interviewed last week. The QComm IGSA has not been utilized since the last meeting. She noted that the shutdown started today.
- e. SECC – No Report.

4. Secondary PSAP Reports.

- a. AMT EMS – No Report.
- b. Medic EMS – Andorf had nothing to report.

5. Technical Report.

- a. Open CentralSquare Tickets – Mooney reported that weekly meetings with CentralSquare are ongoing, and dispatchers continue to collect crash reports and logs. He stated there have been no new updates from CentralSquare engineering. At RICOMM, the graphics driver was updated, but no improvement was observed. Mooney reported that there were 31 system crashes over the past month. He further noted that debug mode was tested; however, it caused instability on the CAD workstations. Schipper added that debug mode cannot be run continuously due to the system lag it creates. Gault asked if other CentralSquare customers are experiencing similar issues. Schipper stated he would consult with Brian Nelson who is working with Whiteside County; he would do a system comparison and get a software snapshot.
- b. RapidSOS Credit – Mooney stated during the CentralSquare contract review it was discovered that ETSB had been paying for RapidSOS integration. A credit in the amount of \$33,750 was requested for the past five years; however, CentralSquare approved a credit of \$16,000. Mooney asked the Board whether it wished to approve acceptance of the credit. It was decided that Mooney would send his correspondence with CentralSquare to Chairman Seiver and copy Cary.
- c. EMA – Mooney reported IT deployed a CAD workstation at EMA.
- d. API – Mooney reported that they are working with First Due to obtain the correct API permissions while the issue with stale webhooks is being addressed.
- e. CentralSquare Map and NCIC Upgrade – CentralSquare will be upgrading the maps and NCIC servers next Tuesday. The NCIC upgrade is scheduled for 9:00 a.m., during which LEADS 3.0 will remain available and operational. The map upgrade is scheduled for 1:00 p.m.; during that time, address lookup, routing, and related mapping functions will be unavailable.

- f. RICOMM – Schipper stated they would be moving CentralSquare Pro to a more robust switch at RICOMM, and there will be momentary disruption. He stated they are trying this to see if it helps combat the CAD crashes.

6. Other Business.

- a. ETSB By-Laws – Cary stated the updated ETSB By-Laws were included in this month’s packet. She noted the only revisions pertained to the principal office location and meeting location. She requested Board approval, so the by-laws may be placed on the County Board agenda for certification and filing with the Clerk’s office. Gault stated he didn’t have a problem updating the by-laws, but suggested we update how the seats are allocated because they are outdated. Seiver stated that would be updating the ordinance not the by-laws. Ramsey moved for the assignment of the by-laws. McCloud seconded, and the motion was approved unanimously by roll call vote.
- b. GIS Request Review & Coordination Policy – Cary requested the Board approve the GIS Request Review and Coordination Policy, which was developed to formalize the process for submitting and reviewing GIS-related requests. She stated the policy is intended to promote fiscal responsibility, coordination, and transparency across the PSAPs. As outlined in the policy, all change requests will be submitted to the CAD and RMS Global(s) to ensure there are no conflicts between PSAPs or duplicative efforts, and they will submit the requests to QCGIS. Gault stated RMS had a similar discussion regarding changes going through the Globals. Meyers moved to approve the GIS policy. Gault seconded, and the motion was approved unanimously by roll call vote.
- c. CESSA Policies – Cohort 1 – Cary reported that four CESSA policies were distributed to the Board for review and approval. She stated that, upon approval, implementation may begin immediately for QComm and RICO as part of Cohort 1. She further noted that RICOMM and Rock Island Arsenal have been selected to participate in Cohort 2. Cary stated that all PSAPs have been engaged throughout the process and have participated in the committee meetings. Staff will continue to review and refine the processes to ensure they are effective and workable for all PSAPs. Gault raised concerns regarding the Response Matrix, stating that he would like to see subcategories under Level 1, as he believes the current structure may conflict with state statute. Johnson agreed that subcategories may be needed under the Level 1 response, but expressed support for approving the policies at this time and addressing refinements as implementation proceeds. McMaster asked whether the policies were being tracked in a centralized location. Schipper responded that staff is exploring a transition away from Dropbox to SharePoint, and noted that SharePoint provides functionality to track policy acknowledgments. Gault suggested approving each policy individually. Gault moved to approve the CESSA Call Processing Policy as presented. McCloud seconded the motion, and it was approved unanimously by roll call vote. Gault moved to approve the CESSA Implementation Policy as presented. Ramsey seconded the motion, and it was approved unanimously by roll call vote. Gault moved to approve the CESSA 911 to Centerstone (988) Transfer Criteria as presented. Beswick seconded the motion, and it was approved unanimously by roll call vote. Gault moved to approve the CESSA Response Matrix as an interim policy, with the recommendation to adjust Level 1 with sub-categories. McCloud seconded the motion, and it was approved unanimously by roll call vote.
- d. Release Dispatch Data to Medcom for Genesis Ambulance – Johnson reported that the QComm staffing waiver has expired, and QComm will now retain EMD calls handled by Genesis as the primary EMS responder. He requested Board support to explore the option of pushing CAD data to an email or application in lieu of establishing an interface with the Zoll CAD system. Johnson stated that the information shared would be limited to what is currently transmitted over radio frequencies or shared with volunteer responders through IamResponding. Schipper asked whether any CJIS data would be included; Johnson responded that it would not. Beswick asked whether Medical Director approval was required. Border replied that the Medical Director is involved and monitoring the situation closely, and stated there is no objection as long as adequate staffing levels are maintained. McMaster moved to support the exploration of this option, provided there is no cost to the ETSB. Beswick seconded the motion, and it was approved unanimously by roll call vote.

- e. CAD Selection Committee – McMaster asked whether an agenda item could be included at next month’s meeting to address the formation of a CAD selection committee. Meyers stated that work on the committee is already underway, and the committee will hold its first meeting on Thursday. Seiver stated that it would be beneficial to receive a report from the committee at the next meeting. Gault raised concerns regarding challenges with third-party vendors, noting that projects appear to receive more attention when a project management component is included. Schipper stated that he would reach out to Garrett Reinhart to inquire whether CentralSquare offers a project management fee option on a per-project basis.
 - f. 911 Call Handling – Schipper reminded the Board that a 911 call handling upgrade is anticipated in April 2027. Seiver noted that it may be possible to amend the existing contract with INdigital should the Board wish to pursue an earlier upgrade.
- 7. Public Comment. None.
 - 8. Executive Session – Seiver reported that John Kelly was unable to attend the meeting, but is willing to participate via Zoom at another date or time. It was determined that the Board would not enter closed session at this meeting.
 - 9. Adjournment. The meeting adjourned at 11:07 a.m. The next monthly meeting is scheduled for Tuesday, March 3, 2026, at 10:00 a.m. at the Rock Island Police Department.

Respectfully submitted,



Jeff Ramsey, Secretary
Emergency Telephone System Board