



## **Programs and Services Committee**

### **Notes of meeting on January 17, 2023**

- 1. Welcome and Introductions:** Chair, Wendy Dyer welcomed the committee.  
Committee members in attendance: Ms. Wendy Dyer, Ms. Amy McKinney (GC Job & Family Services), Mr. Woody Stroud; Excused: Ms. Loressa Gonyer (GC Public Health), Ms. Cindy Nava (GC Board of Developmental Disabilities) and Mr. David Reid.  
A minimum number of members were not present to establish a quorum.  
Staff Members in attendance: Ken Collier, Dawn Enoch, Dennis Green (First Transit) and Don Fleming (First Transit). Guests: None.
- 2. Approval of January 19, 2022, Meeting Minutes:** Deferred to the next meeting.
- 3. Public Comments on Action Items:** None
- 4. Action Items:**
  - A. Service Area Policy Change Proposal – Mr. Collier presented a scenario in which a rider requests three one-way trips in a day where both the pick-up and drop-off location of the second leg of the trip is out of Greene County. The most common request is for a rider to travel from their home to a medical appointment in Montgomery County, then from that location to another medical appointment also in Montgomery County, before making the return trip to their home in Greene County. The proposed change to the policy would allow the second leg of the trip only if the first leg originates in Greene County and the last leg terminates in Greene County. Changing this policy would align with Job and Family Services’ policy to allow such out-of-county trips, providing consistency for all riders. The fare would be considered out-of-county (currently \$8) for all three legs. Mr. Collier reviewed a proposal to include some specific locations, such as WPAFB and Miami Valley South, as in-county for fare purposes. Those members present unanimously supported the proposals that will be presented to the Transit Board for approval.
- 5. Reports** – Mr. Collier presented December’s productivity reports. He pointed out that the Flex ridership is approximately 60% of pre-COVID rates, but the riders per service hour numbers are consistent.
- 6. Information Items:**
  - A. Spring 2022 Survey Results – Ms. Webster went over the results of the rider surveys that were taken before the major changes on July 1, 2022. A follow-up survey is scheduled for Spring 2023 to assess the communities’ response to the changes.
  - B. **Adjournment:** Chair, Ms. Dyer adjourned the meeting.

**Next meeting:** March 21, 2023, at 10:30 am